

Acceso Información Pública

De: Acceso Información Pública
Enviado el: miércoles, 11 de junio de 2025 7:03
Para: [REDACTED]
Asunto: Respuesta Solicitud de Información Pública. Código Expediente: 2025/IP000081
Datos adjuntos: Justificante_INFPUB_2025_IP000081.pdf

[REDACTED],

Regarding your request dated 11th May 2025 about operational and financial recovery rate of European airports after Covid pandemic, and in compliance with the provisions of Law 19/2013, of 9 December, on Transparency, Access to Public Information and Good Governance, I inform you that:

- You can find the number of airlines, destinations and the airport maps on the website of each airport at the following link: [Network of airports in Spain | Aena](#)
- The capacity is in the appendix 2 of the Airport Regulation Document (DORA II) 2022-2026 at the following link: [Airport rules and regulations | Shareholders | Aena](#)
- The information about load factors belongs to the airlines, not to the airport operator.
- Regarding information on departures punctuality, I inform you that access to it is denied, in accordance with article 14.1.h) of Law 19/2013, which provides that the right of access may be limited when accessing the information would be detrimental to economic and commercial interests. Providing data on flight punctuality would provide information on the airlines, which are private companies operating under a regime of free competition, without exception, and if made public, it could reasonably and not merely hypothetically harm their commercial and economic interests. Access to the requested information does not constitute an overriding public interest, given that these companies operate under a regime of free competition governed by passenger freedom of choice.
- You can find the information about the number of employees and customer satisfaction metrics in the Consolidated Non-financial Information Statement (NFIS) and Sustainability Reporting at the following link: [Annual corporate responsibility report | Corporative | Aena](#)
- Concerning the rest of the information requested, in the attached link of Aena's website, the airport operator publishes, in compliance with its regulatory obligations, the information that applies to it as a listed state trading company: [Financial and operational publications | Shareholders | Aena](#)

In case of disagreement with the terms included in this communication, a claim may be presented to the Council for Transparency and Good Governance, with optional character and before its challenging by the administrative litigation procedure, within the term of one month starting the following day of the notification date of the above mentioned communication, in accordance with Article 24 of the Law 19/2013, on Transparency, Access to Public Information and Good Governance, dated 9th December 2013.

Kind regards,

Jefa del Departamento de Gestión de Acuerdos Institucionales y Transparencia
Dirección de la Oficina de la Presidencia, Estrategia y Políticas Públicas



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Enviado el: domingo, 11 de mayo de 2025 18:23

Para: Acceso Información Pública <accesoinformacionpublica@aena.es>

Asunto: Creada Solicitud de Información Pública. Código Expediente: 2025/IP000081

Se ha realizado una Solicitud de Información Pública.

Se remite para su tramitación.

DATOS DE REGISTRO ELECTRÓNICO:

Cod. de registro: AenaRE/2025/E/029167

Fecha Registro: 11/05/2025 18:23:17

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