

# Incentive for operating in heliports

Customer loyalty incentive for regular commercial operation on routes\* from the **heliports of Algeciras y Ceuta**.



## Requirement

At the end of the season, the company must have maintained at least 75% of the passenger traffic on each route vs the previous equivalent season.

Minimum passenger  
threshold vs the previous  
equivalent season

75%



## Refund

**50% discount of the passenger and security charges** for all commercial departure passengers.

Refund of the passenger  
and security charge

50%



## Application

Must be requested the month after the season has finished and it will be compensated during the following month after the request.

Send an email to [facturacion@aena.es](mailto:facturacion@aena.es) or  [Apply for the incentive](#)

Note: This incentive **is not cumulative** with any other incentive in force.

\* For the purposes of this incentive, a route (combined commercial passenger transport operations from the Heliport of Ceuta or Algeciras and destination at another airport or heliport) to a destination shall be considered to have been operated during the summer season 2022 if it exceeds 750 departing commercial passengers and in the winter season 2022 if it exceeds 500.

