

NON-FINANCIAL INFORMATION STATEMENT

# Corporate Responsibility Report 2018



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# Chairman's letter



I am delighted to present the statement of the non-financial information of Aena corresponding to the year 2018, and to do so through this Annual Corporate Responsibility Report, which, as a new development this year, forms part of the company's Management Report, in response to Law 11/2018 of 28 December 2018 on Non-financial Information and Diversity.

Over the past year, Aena finished the year not only with extraordinary results, but also with a new roadmap, embodied in the Strategic Plan 2018-2021, aimed at facing the important challenges that await us in the coming years with the highest level of commitment: an increase in air traffic, a growing demand from passengers and customers, the new geostrategic scenarios and the need to guarantee a sustainable future for generations to come. And all this, in an environment of strong competition in which the criteria of efficiency and profitability will continue to be decisive.

In this context, corporate responsibility is a fundamental component. Our interest in providing value and generating a framework of co-responsibility with society has meant that, for the first time, this commitment is effectively transferred to the company's Strategic Plan, establishing clear corporate responsibility objectives, capable of responding to target audiences and guaranteeing a solid and long-term framework for action providing it with adequate funding.

This presentation focuses on the topics that have been identified as the most relevant, taking as a reference the Global Reporting Initiative framework, the Principles of the United Nations Global Compact and the Sustainable Development Goals, and reflecting the contribution of Aena towards achieving those over which it has a greater impact.

With these pages, we offer a complete vision of Aena that describes the business model and business environment, its organisation and structure, the impact with respect to social, labour and environmental issues, and the commitments undertaken in relation to human rights, equality and diversity, and the company's performance in terms of sustainability.

I would like to express my gratitude to our shareholders and customers for their trust in Aena and to all our professionals for their talent, capacity and commitment. I would especially like to highlight the drive of Aena's Board of Directors for this process. Their support and commitment have been fundamental to its achievement.

Thank you all.

CHAIRMAN AND CEO  
**Maurici Lucena**

